

Our Management Policy.

Enabling progress. Creating Quality of Life.

Our management policy has been established in accordance with the family constitution of the owner family, the corporate principles, the applicable legal framework conditions, and the requirements of our stakeholders. It covers the German locations of Hans Lutz Maschinenfabrik GmbH and Hans Lutz Kundendienst GmbH.

We are your partner

With our integrated management system in accordance with ISO 9001, 14001, and 45001, we pursue the goal of ensuring satisfied customers, healthy employees, and an intact environment. It gives us orientation, challenges us, and ensures safety in quality, the environment, and occupational safety.

Our customers are our partners in this endeavor. They determine the success and continued existence of our company. That is why we take every customer and every concern seriously. We want to identify the wishes and future requirements of our customers at an early stage and provide reliable solutions. We are guided by our purpose

"Facilitating ways to improve quality of life." From type-tested elevators to special system construction: we stand for the best solution. What is feasible is made possible!

Quality that lasts

Every elevator that leaves our premises bears our name. This trust is our obligation. We guarantee the high quality of our products and services through an effective and continuously improved quality management system. This enables us to achieve lasting customer satisfaction, durable, safe, and efficient elevator systems, and process stability.

We act sustainably

As a third-generation family business, our values and conduct are rooted in the past and shape our company now and in the future. Sustainability is firmly anchored in our family constitution and is an integral part of LUTZ Elevators' business processes. We take responsibility in the areas of the environment, labor and human rights, ethics, and sustainable procurement. We take climate change-related risks and opportunities as well as our impact on the climate into account and integrate these aspects into our strategic and operational decisions. Our sustainability strategy also encompasses the economic stability of our company. Only in this way can we, as an employer, also influence the social component of sustainability. When we develop a new elevator, our goal is to build the best possible elevator in terms of quality, one that will still be running smoothly even after many years. This is resource efficiency in action, not only in production but also in the use of the product.

LUTZ Elevators is committed to protecting the environment, including preventing environmental pollution, complying with binding obligations, and continuously reducing our environmental impact. We strive for resource-efficient and sustainable business operations that combine ecological responsibility with technical performance.

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We work safely

We care about the safety of our employees. We consciously identify potential hazards and promote and demand safe behavior. We are committed to providing safe and healthy working conditions, eliminating hazards, and minimizing risks.

We take proactive measures to avert danger. We provide our employees with the necessary protective equipment, training, and workplace-specific education. We actively involve our employees to prevent accidents, injuries, and occupational illnesses. Our managers are aware of their responsibility to set an example. They are equipped to support their own employees in complying with all requirements.

We are continuously improving

We see it as our task and challenge to question the status quo and develop forward-looking solutions through continuous improvement. Our goal is to continuously improve the quality, occupational safety, health protection, environmental protection, and competitiveness of the products and services we offer.

We see problems and identified errors as opportunities for improvement. All employees have the duty and the right to identify errors and problems, eliminate them, deliver quality, and reduce environmental impact. Our employees comply with occupational safety requirements and continuously improve them. Error prevention always takes priority over error detection.

WE are LUTZ

Our employees are the heart of our success. Their qualifications, commitment, and creativity drive our company forward. They can grow in a culture of trust and open communication—and our customers sense this too.

A key factor in the successful implementation of our management policy for the environment, occupational safety, and quality is leadership by example. Our management is committed to acting according to these principles every day – authentically, consistently, and in a forward-looking manner.

Our commitment to quality, the environment, and occupational safety is reflected in clear key figures – progress that you can really see.

The integrated management system is firmly anchored in our business processes. We provide all the necessary resources to ensure that it can be fully effective and that the desired results are reliably achieved.



H.M. Lutz



M. Pantke



C. Gmelin